

# Status of Baltimore City Services

**Baltimore Development Corporation**  
The office is closed to visitors, but BDC is still operating.

**Baltimore Municipal Zoning Authority**  
All hearings are suspended.

**Baltimore City Public Schools**  
Learning packets are available online at:  
[baltimorecityschools.org/learning-packets](http://baltimorecityschools.org/learning-packets)

**Baltimore City Board of Municipal and Zoning Appeals**  
All hearings in April are suspended until further notice.  
No new appeals accepted.

## Baltimore Police Department

- Police Stations**  
Public access to buildings is restricted.
- Reporting Crimes**  
As stations are closed, some crimes can be reported online: [baltimorepolice.org/file-police-report](http://baltimorepolice.org/file-police-report)
- BPD Officers**  
Police Officers continue their patrols & duties 24/7.

## Board of Elections

- Office**  
The office is not open to the public.
- Primary Election**  
The primary election has been moved from April 28, 2020, to June 2, 2020.
- CAP Centers**  
CAP Centers are not open to the public, but staff can accept calls & BH20 applications via mail. For more info, visit [bmorechildren.com/community-action-partnership](http://bmorechildren.com/community-action-partnership)
- Convention Center**  
No events are being hosted at this time.

## Department of Housing & Community Development (DHCD)

- In-person plan reviews, licensing, & registration**  
These in-person services are suspended.
- Construction inspections**

## Fire Department

- Public Education Events & CPR Trainings**
- Emergency Response**

## Environmental Control Board

- Hearings**  
Hearings through the end of March are cancelled.
- Requests for Hearings, Fine Reductions, & Tax Sale Reviews**  
Written requests should be mailed to 1 N. Charles Street, 13th Floor, Baltimore, Maryland 21201, or emailed to [ecb@baltimorecity.gov](mailto:ecb@baltimorecity.gov). No walk-ins.

## Health Department

- Senior Centers**  
Programming is suspended, but participants in Eating Together can still pick up meals.
- Permit Applications**
- BARCS Animal Shelter**  
Open by appointment only.

## Liquor Board

- Renewal applications, supporting documents, & payment** can be placed in a drop box outside the office at 1 N. Charles Street, Suite 1500.
- Liquor Board Hearings**

## Mayor's Office of Employment Development

- Employment Centers**  
In-person services suspended. For assistance with getting a job, unemployment assistance, food and cash supplements, or business assistance, visit [moed.baltimorecity.gov/](http://moed.baltimorecity.gov/)

## Mayor's Office of Homeless Services

- Emergency Shelters**  
All shelters are sheltering in place.
- Street Outreach**  
Teams are redeployed to deliver food and supplies to persons in need.
- Redwood Street Office**  
Walk-in services are suspended.

## Office of Equity & Civil Rights

- Outreach Events**
- Complaints**  
Complaints can be made via phone (410) 396-3141 or online: [civilrights.baltimorecity.gov/file-a-complaint](http://civilrights.baltimorecity.gov/file-a-complaint)

## Office of the Inspector General

Hotline is functional (443) 984-3476.

## Parking Authority of Baltimore

- In-person services are suspended.** Contact via email [parkingauthority@bcparking.com](mailto:parkingauthority@bcparking.com) or by phone (443) 573-2800

## Recreation & Parks

- Programs, Facilities, & Rentals**  
Facilities are not open to the public with the exception of meal distribution - see below.
- Meal Distribution**  
Students can pick up a snack & dinner at over 40 centers - Visit [bit.ly/38XqBp2](http://bit.ly/38XqBp2) to find a site near you.

## Sheriff's Office

- Evictions**  
Evictions have been halted at this time.



Updated Monday,  
March 23, 2020  
at 4:00pm

**Symbols:** ● Unaffected ● Modified ● Suspended

CALL 311 for information on a particular service or a service that is not listed.  
For more information on COVID-19, visit [coronavirus.baltimorecity.gov](http://coronavirus.baltimorecity.gov)

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## Department of Public Works

- Residential Trash Pickup
  - Recycling Pickup
  - Condo Trash Pickup
  - Quarantine Road Landfill Disposal  
Quarantine Road Landfill will no longer accept cash or credit card transactions; we will take your license number and send you a bill
  - Northwest Transfer Station Disposal
  - Citizen Drop-off Center Disposal
  - Street and Alley Cleaning
  - Property Management
  - Maritime Operations
  - Special Services  
This includes graffiti removal, rat abatement, and bulk trash pickup
  - Water Billing Customer Call Center
  - Water Billing Customer Walk-in Center
  - Emergency Water Maintenance Issues
  - Essential Construction, Engineering, and Maintenance Projects
  - Non-Essential Construction, Engineering, and Maintenance Projects
  - Recreational Activities at the Liberty, Loch Raven, and Prettyboy Reservoirs  
This includes kayaking, mountain biking, boating, fishing, and horseback riding
  - Emergency or Essential Utility Functions and Meter Operations
  - Non-Emergency or Non-Essential Utility Functions and Meter Operations
- Additionally:**
- ✓ Prequalification for contractors and consultants will be automatically extended for three months.
  - ✓ All staff capable of teleworking MUST telework.



## Department of Transportation

- Residential Permit Parking, Street Cleaning Parking, 48-Hour Parking Abandoned Vehicles and Peak Hour Parking Violations  
Transportation Enforcement Officers will focus on citing immediate safety and pedestrian issues.
- Vehicle Towing Operations  
Significantly reduced and will focus on immediate safety issues
- City's Impound Facilities at Pulaski Highway and Fallsway
- Traffic calming studies
- Federal contract work will continue to operate  
This includes bridge, buildings and reconstruction/streetscape Projects
- Paving and Sidewalk Work
- Conduit Contractors
- DOT's Right-of-Way Office  
The office is not open to the public. Permit requests should be submitted online <https://bit.ly/2Uux0CS>



Bernard C. "Jack" Young  
Mayor

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